

Can Conflict Be Converted to Money?



*Workplace Conflict & How Business Can Harness It to Thrive, CPP Global Human Capital Report.

This graphic is impressive and is distributed by an organization that offers programs on conflict resolution. The critical parts of this monetary value are the assumptions and steps taken to calculate the value, which are contained in the reference. It's dated, conducted in 2008, although it was distributed in a marketing piece in 2018. Although the researchers asked 5,000 employees in nine countries (USA, Brazil, and seven European countries), the response rate is not provided.

The critical parts of this monetary value are the assumptions and steps taken to calculate the value, which are contained in the reference. The money spent is based on the number of hours spent on conflict each week by American employees. If a conflict resolution program reduced conflicts and reduced the time spent on conflicts, the time saved could be claimed if the time saved is saved. Employees would have to be asked that follow-up question. Credibility of the data should be the concern throughout the analysis.